

PROVIDER UPDATE



MediGold

NOVEMBER 2024



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A different kind of Medicare plan

With Trinity Health Plan New York, your doctors and Medicare insurance work together to deliver the best care possible.

Explore Plans & Benefits

You Deserve More in 2025.

Now that you've had time to review our enrollment guide, you may have questions about how to compare each plan.

That's why I'm here! I can walk you through our plan options, explain benefits and even see if your current provider is in our network.



Call <First Name Last Name>
<XXX-XXX-XXXX>
<Email>

LET'S TALK

Choose Your Next Step:

CALL
I'd love to chat with you and help you determine which plan is a better fit for you.

MEET
Schedule a one-on-one meeting with me at your convenience.

Call <First Name Last Name>
<XXX-XXX-XXXX>
<Email>
8 a.m. to 8 p.m., seven days a week

Or visit www.thpmedicare.org/new-york

Speak with a licensed sales agent during call center hours: April 1 to September 6, 8 a.m. to 8 p.m., Monday through Friday, September 6 to March 31, 8 a.m. to 8 p.m., seven days a week. For accommodation of persons with special needs at meetings, call 1-888-208-0821 (TTY: 711). Trinity Health Plan of New York (THPO) is a Medicare Advantage organization with a Medicare contract. Enrollment in Trinity Health Plan New York depends on contract renewal. Benefits vary by county. To file a grievance, call 1-800-MEDICARE (473-6234) at 8 a.m. to 8 p.m., Monday through Friday, or call 1-800-646-2834 (TTY: 711). 25_SR_NY_FUPC2_01633

ASK ME!

About

Trinity Health Plan
New York

REMINDER: New image for our New York brand!

Effective January 1, 2025, our New York brand and plan name is changing! To reinforce our commitment to the best possible coordination of care between our health plan, providers and members within the Trinity Health system, our plan will be known as Trinity Health Plan New York. Our New York providers will begin seeing our new logo

later this fall. And while the name and logo are changing, our commitment to quality of care is not. Stay tuned for more information as these branding changes are implemented. Please know our commitment to all our providers in the system remains unchanged.

We're Here To Serve You.



Trinity Health Plan New York is a Medicare Advantage plan, fully owned by Trinity Health. It's designed to provide our members with a more seamless health care experience, while also making it easier for health care teams to coordinate and deliver the best possible care. [LEARN MORE](#)

Provider Service Center 1-800-991-9907 (TTY 711)

1 Trinity Health Plan New York is a Medicare Advantage organization with a Medicare contract. Enrollment in Trinity Health Plan Of New England depends on contract renewal. Benefits vary by county.

Our 2025 Star Ratings

Medicare evaluates plans based on a 5-star rating system. Star ratings are calculated each year and may change from one year to the next.

We are proud to share the following 2025 Star Rating information for our various plans:

OHIO AND IOWA

We're very pleased that our Ohio and Iowa HMO plans received a 4.5 Star Overall Plan Rating, and our Ohio and Iowa PPO plans received a 4 Star Overall Plan Rating.

IDAHO

We're also pleased to announce our Idaho HMO plans earned a 4 Star Overall Plan Rating. Our Idaho PPO plan is too new for rating.

MICHIGAN AND NEW YORK

Our Michigan and New York HMO plans are too new for rating at this time or not enough data is available.

Our ratings were achieved because of the combined efforts of our passionate colleagues, network providers and valued members. Thank you for your support!

CMS Medicare Advantage Reimbursement Model V28 Changes: Skin Disease

In 2024, CMS is shifting from V24 Risk Adjustment model to the new V28 model for Medicare Advantage reimbursement. This will influence Hierarchical Classification of Conditions (HCCs) codes related to patients.

The Skin Disease Group had the following changes:

- V24 HCC 157 (Pressure ulcer of skin with necrosis through to muscle, tendon, or bone) had all of its codes moved to V28 HCC 379 (Pressure ulcer of skin with necrosis through to muscle, tendon, or bone) with an increase in RAF
- V24 HCC 158 (Pressure ulcer of skin with full thickness skin loss) had all of its codes moved to V28 HCC 381 (Pressure ulcer of skin with full thickness skin loss) with a decrease in RAF
- V24 HCC 159 (Pressure ulcer of skin with partial thickness skin loss) had all of its codes moved to V28 HCC 382 (Pressure ulcer of skin with partial thickness skin loss) with an increase in RAF
- V24 HCC 161 (Chronic ulcer of skin, except pressure) had two codes removed from the model, and the rest split between V28 HCC 380 (Chronic ulcer of skin, except pressure, through to bone or muscle) and V28 HCC 383 (Chronic ulcer of skin, except pressure, not specified as through to bone or muscle)
- Codes moving to V28 HCC 380 included the codes for non-pressure chronic ulcers with muscle or bone involvement, which had an increase in RAF
- Codes moving to V28 HCC 383 included codes for diabetes with ulcer, atherosclerosis of arteries and grafts with ulcer, and non-pressure chronic ulcers with skin or fat layer involvement. These codes received an increase in RAF
- The two codes that were removed were for drug or chemical-induced diabetes with ulcer
- V24 HCC 162 (Severe skin burn or condition) had most of its codes moved to V28 HCC 385 (Severe skin burn) with an increase in RAF
- V28 HCC 387 is made up of codes that were not HCCs in V24. This includes codes for sarcoidosis of the skin, pemphigus and pemphigoid skin conditions, and pyoderma gangrenosum

Peer to Peer Process Update

Effective immediately, the process for Peer to Peers (P2P) will be updated as follows:

The Physician Services Department will make two outbound attempts to schedule a P2P that has been requested. These attempts will be made on different days, which the Health Plan will document in the member's authorization, as attempts to schedule. After the two attempts with no return call to discuss the admission, the request will be reviewed by our Medical Director, and this decision will be a final review of the

bed type determination. The Health Plan will not accept another post discharge review, either through a P2P request OR Request for Review of Inpatient Status.

Our goal is to have prompt follow up and communication between our Participating Providers and the Health Plan. This change will ensure that both parties have effective use of time, and that the member gets prompt review of their hospital status for copays and claims payment. Thank you for your participation.

Sepsis Coding Tips

Sepsis usually starts with localized infection that enters the blood stream and then affects the tissues and organs of the patient. The cause of systemic infection is usually pneumonia, UTI, influenza, E. coli, etc. These infections may show symptoms such as tachycardia, leukocytosis, tachypnea, and fever. It cannot be assumed the patient has sepsis or SIRS based on symptoms alone, the provider must document their clinical judgement and testing results. Due to the severity of this condition is, it is typically not diagnosed in the outpatient setting.

Important Coding Documentation

- Sepsis is coded based on the causative organism (i.e., Listerial sepsis, Streptococcal sepsis, Sepsis due to Staphylococcus aureus, Sepsis due to Escherichia coli etc.)
- If the underlying infection or organism is not specified for an accurate diagnosis, code A41.9, Sepsis, unspecified organism
- The main ICD-10 diagnosis categories for Sepsis are A40- (Streptococcal sepsis) and A41- (Other sepsis)

- o Outside of those two categories, sepsis can also be found under the disease category in which the sepsis originated, i.e. Salmonella sepsis is found under A02- (Other salmonella infections) and Listerial sepsis under A32- (Listeriosis).

Correct Coding of Sepsis (Inpatient)

- A: Streptococcal sepsis, unspecified (A40.9) - Patient arrived with elevated heart rate, fever and confusion. Lab results showed positive for Streptococcal sepsis.
- P: Treatment includes IV antibiotics, aggressive IV fluids to prevent organ failure, supplemental oxygen, careful monitoring of vital signs and organ function

Incorrect Coding of Sepsis (Outpatient)

- A: Streptococcal sepsis, unspecified (A40.9) - Patient is here for follow-up visit of sepsis. Was admitted and diagnosed with Streptococcal sepsis.
- P: Continue antibiotics

Do you have access to our Provider Portal?

Through the Provider Portal you can:

- Verify eligibility of members
- Verify member claims history
- View member payment status, and more!



[GET ACCESS TODAY](#)