

# PROVIDER UPDATE

October 2023 – Special Benefits Edition

Iowa

## Welcome to the Annual Enrollment Period.

We anticipate 2024 will be another great year for MercyOne Health Plan and our providers! (Please note our plan name has changed slightly from MediGold MercyOne Medicare Plan to better align with our regional health ministries.)

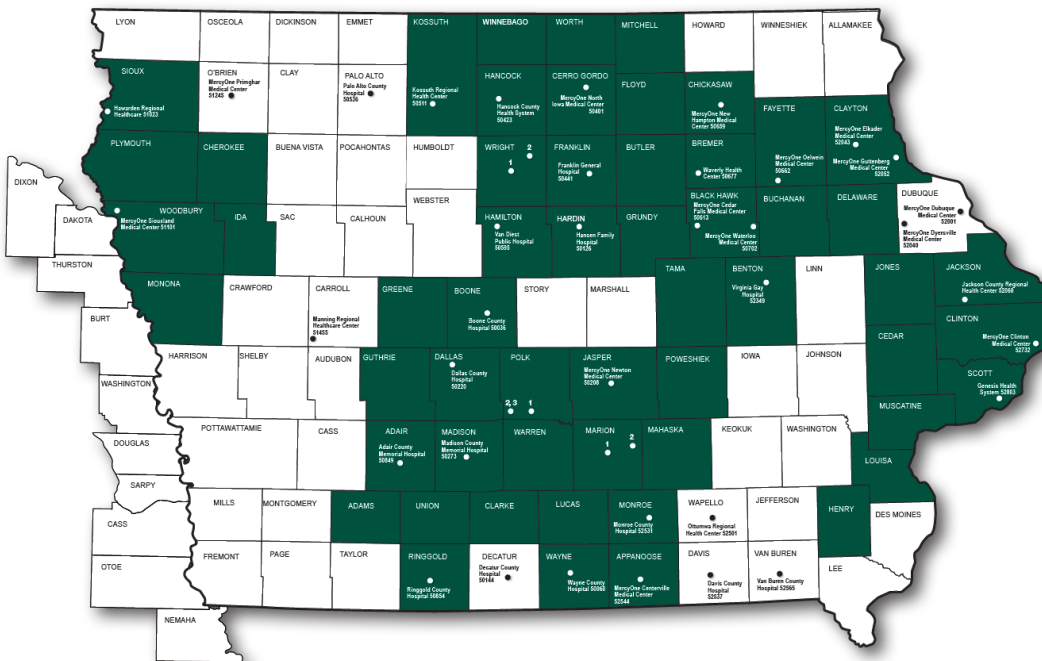
As a reminder, you and your office staff will receive formal educational materials throughout the year including:

- Monthly Provider Update newsletter
- Provider Administration Manual
- Provider Guide
- Star Measures Coding Guide

Please reach out to our Provider Service Center if you have any questions.

## 2024 Iowa Service Area

**Iowa Counties:** Adair, Adams, Appanoose, Benton, Black Hawk, Boone, Bremer, Buchanan, Butler, Cedar, Cerro Gordo, Cherokee, Chickasaw, Clarke, Clayton, Clinton, Dallas, Delaware, Fayette, Floyd, Franklin, Greene, Grundy, Guthrie, Hamilton, Hancock, Hardin, Henry, Ida, Jackson, Jasper, Jones, Kossuth, Louisa, Lucas, Madison, Mahaska, Marion, Mitchell, Monona, Monroe, Muscatine, Plymouth, Polk, Poweshiek, Ringgold, Scott, Sioux, Tama, Union, Warren, Wayne, Winnebago, Woodbury, Worth and Wright



**MERCYONE**  
Health Plan

**MediGold**  
Medicare made easy

WE'RE HERE TO SERVE YOU.  
[www.mercyone.org/medicare/find-a-provider](http://www.mercyone.org/medicare/find-a-provider)  
Provider Service Center 1-800-991-9907 (TTY 711)

8 a.m. – 5 p.m.  
Monday - Friday

### 2024 Plans Highlight

- ✓ **NEW!** Up to \$1,200 cash back in Social Security each year for select plans\*
- ✓ **NEW!** Flex Card benefit – up to \$1,000 to spend on covered Vision and Hearing services\*
- ✓ **NEW!** Lower select copays
- ✓ All covered insulins with maximum monthly copay of \$35
- ✓ Over-the-Counter (OTC) allowance
- ✓ FREE SilverSneakers® fitness and more!

*\*Benefits vary by plan*

Our pharmacy network includes more than 66,000 network pharmacies including retail, specialty, long-term care and home infusion.

#### Important Reminder:

2024 Member Identification cards will include the new **MercyOne Health Plan** logo. Please see the sample below.



MercyOne Health Plan (HMO/PPO) and MediGold are affiliates of Trinity Health. In select counties, MercyOne Health Plan offers Medicare Advantage plans in partnership with Trinity Health’s regional health ministry, MercyOne Health Plan and other local Network Providers (Iowa). Most operational and administrative functions for the plan are performed through the plan’s headquarters in Columbus, Ohio.