# **PROVIDER** UPDATE

#### October 2023 – Special Benefits Edition

#### New York

### Welcome to the Annual Enrollment Period.

We anticipate 2024 to be a great year for MediGold and our providers!

As a reminder, you and your office staff will receive formal educational materials throughout the year including:

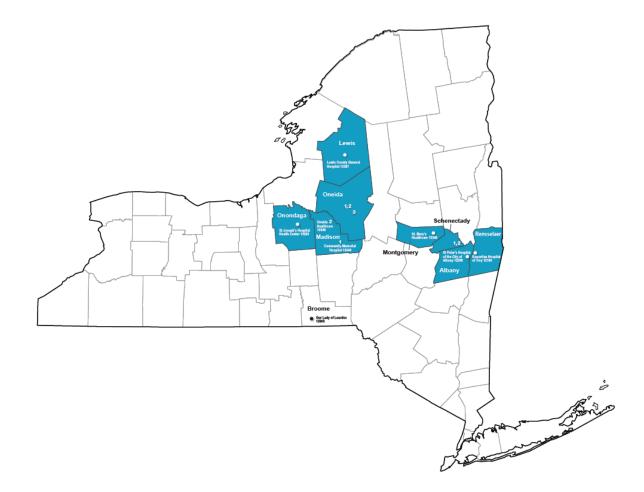
- Monthly provider newsletter.
- Provider Administration Manual
- Provider Guide
- Star Measures Coding Guide

#### 2024 New York Service Area

**New York Counties:** Albany, Lewis, Madison, Montgomery, Oneida, Onondaga, Rensselaer and Schenectady

Please reach out to our Provider Service Center if you have any questions.

## Medi**Gold**





WE'RE HERE TO SERVE YOU. <u>www.medigold.com/find-a-provider</u> Provider Service Center 1-800-991-9907 (TTY 711)

8 a.m. – 5 p.m. Monday - Friday

#### 2024 Plans Highlight

- ✓ NEW! Flex Card benefit up to \$1,000 to spend on covered Vision and Hearing services\*
- ✓ **NEW!** Lower select copays
- ✓ Up to \$720 cash back in Social Security each year for select plans\*
- ✓ All covered insulins with maximum monthly copay of \$35
- ✓ Over-the-Counter (OTC) allowance
- ✓ FREE SilverSneakers® fitness and more!

\*Benefits vary by plan

Our pharmacy network includes more than 66,000 network pharmacies including retail, specialty, long-term care and home infusion.

#### **Important Reminder:**

A sample of the 2024 Member Identification card is included below.



MediGold (HMO) is an affiliate of Trinity Health. In select counties, MediGold offers Medicare Advantage plans in partnership with Trinity Health's regional health ministries, St. Joseph Health and St. Peter's Health Partners and other local Network Providers (New York). Most operational and administrative functions for the plan are performed through the plan's headquarters in Columbus, Ohio.



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