## MERCYONE.

## **Case Management Referral Form**

## **Health Plan**

Our plan provides telephonic case management services to our members to assist with coordinating services, short-term intensive intervention or long-term education and monitoring. The goal is to facilitate maximum functional levels at the most appropriate intensity of service. If you identify one of our members at risk for high utilization of service or needs assistance in coordinating health care services, please complete this form.

## Submit completed form via fax to: 1-614-234-7195 or CaseManagement@MediGold.com.

First Name	Last Name		Member ID	
Date of Birth	Phone Number		Discharge Date	
Recent hospitalization or surged	gery			
Reason(s) for referral: (Check all	that apply)			
□ Multiple Medical Diagnosis:				
<ul> <li>CHF</li> <li>COPD/Pulmonary disorders</li> <li>Pneumonia</li> <li>Falls/Fractures/Osteo/RA</li> <li>Diabetes/Metabolic/Endocri</li> <li>Cancer</li> </ul>	ne	<ul> <li>Kidney/</li> <li>Demen</li> <li>Chronic</li> </ul>	tia/Alzheimers	
□ Behavioral Health Issues:				
<ul> <li>Depression</li> <li>Anxiety</li> <li>OCD</li> <li>PTSD</li> <li>Bi-Polar</li> </ul>		<ul> <li>Schizophrenia</li> <li>Aggressive behavior</li> <li>Suicidal</li> <li>Substance abuse</li> <li>Other</li> </ul>		
□ Social Issues:				
<ul> <li>Family neglect</li> <li>Financial</li> <li>Housing/Environment/Living arrangements</li> </ul>		Lack of	Lack of basic needs Lack of social support (caregiver) Assistance with daily living concerns	
<ul> <li>Frequent ED or inpatient admis</li> <li>Non-adherent with medical or p</li> <li>Other Please provide:</li> </ul>		endations.		
Physician Name			Physician Phone Number	
Person Submitting Referral			Date	

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